

GOVT. OF INDIA
OFFICE OF THE ADDITIONAL DIRECTOR
CENTRAL GOVT. HEALTH SCHEME
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No. Pensioners meeting/CGHS-BBS/21

Dt. 26.2.21

Sub: Minutes of the meeting with Central Govt. Employees Pensioners Association,
CGHS, Bhubaneswar,

Meeting with the pensioners association started at the scheduled time i.e. at 3.00 P.M. on 23.2.2021 in the conference hall under the chairmanship of Addl. Director. The following persons were present in the meeting.

OFFICIAL SIDE

1. Dr. B.P.Panda - Addl. Director, CGHS, Bhubaneswar & Chairman of the meeting
2. Dr. M.R.Prabhakar, Sr. CMO(SAG)- Technical Officer
3. Dr. S.Sasmal, CMO I/C of W.C. No. II
4. Dr. D.Nando, M.O., W.C. I
5. Dr. A.K.Pahi ,Office Superintendent.

PENSIONERS SIDE.

1. Sri M.M. Panda, Pensioners Association, W.C. No. II
2. Dr. Promod Chandra Pattanaik Pensioners Association. W.C. No. II
3. Sri G.C.Mishra, , Pensioners Association, W.C. No. I, IA&AD pensioner's association
4. Sri W.Pattabhiram. Pensioner, W.C-1. IA&AD pensioner's association
5. Sri S.B.Mohapatra, Pensioner, W.C-3. Gen. Secretary (CGPA)

Addl. Director welcomed all the participants & requested to discuss about agenda items.

Common agendas point raised by the members are as follows.

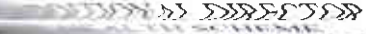
Point 1:- As per Govt. order, the empanelled hospitals should honour the advice for any kind of test advised by any specialist of Govt. hospital without referral from CGHS. But Sparsh Hospital did not honour the same in the plea that UTI-ITSL disallowed the bill without referral document from CGHS.

Reply by Addl. Director:- A copy of the govt. order will be provided to all empanelled hospital again with copy to UTI-ITSL in this regard.

Point 2:- Kalinga hospital did not extend the credit facility in the plea that huge amount of bills are pending to be cleared. The members wanted to know the reason of pending of bills.

Reply by Addl. Director:- Addl. Director had arranged two meetings with HCOs to know their problems of pending of bills so that the matter can be taken up to UTI-ITSL. The representatives of some empanelled hospitals had attended the meeting. But Kalinga Hospital did not attend both the meetings. However a meeting was arranged with the zonal authority

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of UTI-ITSL to know the reason of pending of bills and how it would be expedited to clear the bills. The Zonal Head replied that while processing the bills it is found that the hospitals are not uploading the required documents so that it is delayed. The members demanded for a joint meeting both with hospitals and UTI-ITSL to sensitize the hospitals for uploading the bills correctly which has been accepted by Addl. Director.

Further, Sh. P.C. Pattanaik raised the pending of ALC bills. Addl. Director replied that there is no bill pending. ALC bills have been cleared up to 15.1.2021.

Point 3:- There is order to reserve seat to CGHS beneficiaries by empanelled hospital for emergency treatment. But the hospitals do not keep bed reserved for CGHS beneficiary and returned the patient in the plea that no bed vacant.

Reply:- Addl. Director replied that there is no such order. However this point will be referred to the higher authority. HCOs can not deny for treatment in emergency. Accommodate the patient whatever bed is available irrespective of ward entitlement in emergency condition.

Point 4:- Empanelment of Appollo Hospital, Bhubaneswar under CGHS, Bhubaneswar.

Reply: Apollo not willing for empanelment.

Point 5:- Monthly up-date the website of CGHS, Bhubaneswar off all order/circular relating to beneficiaries.

Reply:- It will be done. all minutes of the meeting will be uploaded in the web site of CGHS, Bhubaneswar.

Point 6:- Streamlining of MRC bills. Mr P.C. Pattanaik pointed out that we are received message only from the receiving point. we are not receiving message for further status of MRC. Steps may be taken to get message in every state of MRC bills. He wanted to know the status of clearance of MRC Bills

Reply:- Dr. M.R.Prabhakar replied that MRC module is not fully operational in CGHS, Bhubaneswar. Once it is made fully operational, it is possible to track MRC by beneficiaries.

Addl. Director replied that MRC bills up to December, 2020 have been cleared. MRC bill received in the M/O Jan. 2021 is in process.

Mr. P.C.Pattanaik told that he submitted MRC bill in Aug. 2020. But till date he has received the payment. It is confirmed from Sri. P.K.Mishra, Accountant that his bill has been sent to PAO for payment. It was delayed to huge no of MRC bill are received for up load in PFMS. There is no sub staff for posting the bills in bill register. Most of time PFMS site is very slow etc.

Point 7:- Mr. P.C.Pattanaik wanted to know the status of installation of new batteries in the online UPS.

Addl. Director replied that battery purchased and installed.

Point 8:- Mr P.C. Pattanaik told that the beneficiaries should receive their LSD medicines from the respective wellness centre as was in previous practice.

In reply Addl. Director told that LSD medicine will be procured centrally and after receipt of the medicines, it will be distributed to the concerned wellness centres.

Point 9:- Health Check up for 65+ for spouse:- Mr P.C.Pattanaik told that we demanded for 65+ preventive health check up for spouse in previous meetings during the period of Dr. S.C.Das. Now it is 75+ for only principal card holder. Hence steps may be taken for preventive health check up for 65+ for spouse.

Reply:- Addl. Director told that it is a policy matter. it will be referred to CGHS H.Q for necessary decision.

Point 10:- Recording of Grievance of advisory committee meeting:- Mr. P.C. Pattanaik told that only the gist of discussion is noted in a format. One column may be added in the format to note the grievance pointed by the member of the committee.

Reply:- It will be looked into.

Point 11:- Renovation work of W.C-2:- Mr. P.C. Pattanaik told that the renovation work has not been completed since last one year It is in haphazardly condition. He proposed for a meeting the Executive Engineer of CPWD to sort out the problem.

Reply: Addl. Director will arrange a meeting with Executive Engineer of CPWD in this regard

Point 12:- Sh. S.B.Mohapatra, Gen. Secretary , CGPA told to send the minutes of the meeting by post and by mail which has been agreed by addl. Director. He also told to endorse the copy of the action taken report of the case of Sh. Nilamani Samal and Sh. P.K.Das to pensioners . Addl. Director agreed to send the copy.

The meeting ended with vote of thanks to the chair .


ADDL. DIRECTOR.

Memo No Pensioners meeting/CGHS-BBS/21 3845-1-0
Copy for information to:-

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ADDL. DIRECTOR. 24/3/2021